



Cross Cultural Training for Senior Managers- Commercial In Confidence

This course aims to provide managers with the tools and methods they need to effectively provide relevant and Culturally Considerate input into Policy, Design and Delivery. The course also assists managers to understand the importance of Cross Cultural Training and the need to provide Leadership in the workplace.

Participants will have:

- (1) Knowledge of historical government policy and its impacts
- (2) Ability to model appropriate behaviour in a culturally appropriate way
- (3) An understanding of contemporary cultural issues to consider when developing policies
- (4) Ability to identify the key areas of cultural differences and the potential for miscommunication and be able to formulate strategies to accommodate these differences
- (5) Knowledge of initiatives and resources to address barriers to equal employment opportunity within the organisation are developed or adopted including reference to current Australian community research protocols
- (6) Utilise diversity training and awareness programs as appropriate, to promote the benefits of a diverse workforce
- (7) Develop confidence in designing community engagement strategies
- (8) Developed self-awareness and reflection skills and how personal values can inform and influence leadership
- (9) Develop an understanding of working Cross Culturally
- (10) Develop an understanding of relevant covenants, declarations and other UN instruments (e.g. Convention on the Rights of the Child, Declaration on the Rights of Indigenous People) and how they influence domestic law and government policy

These Learning Objectives are taken from CROSS CULTURAL TRAINING FRAMEWORK: An implementation guide; www.ocpe.nt.gov.au