ABOUT US CROSS CULTURAL CONSULTANTS

Cross Cultural Consultants International (CCC) is a locally-based Indigenous business operating through the Northern Territory, as well as nationally and internationally. CCC was established in 1989 to fill a perceived gap in the cross cultural training and engagement area. Over the past 25 years we have established a first-class reputation as deliverers of highly effective training and engagement

The managing director, Jason Elsegood, has succeeded the founder of the business Phil Elsegood, and is now growing our client base with the goal of seeing our materials being delivered across the country.

OUR PROMISE WHY CCC IS A SMART CHOICE

- We're an Indigenous business, certified by Supply Nation, and a member of the Northern Territory Indigenous Business Network.
- We offer a range of courses on a number of cross cultural awareness areas, from mainstream training to a specialised suite of courses for courses for non-Western (Indigenous) people.
- Our trainers are some of the best in the business, having worked in a variety of cross cultural settings for decades.

GET IN TOUCH CONTACT US TODAY

We're ready to answer any and all of the questions you might have about our courses, our services, our team or what we can offer you. Simply get in touch with us using one of the methods below.

We're looking forward to hearing from you soon!







WORKING WITH CULTURAL DIFFERENCE

COURSE OUTLINE



CROSS CULTURAL CONSULTANTS www.cccnt.com.au



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THE BEST IN CROSS CULTURAL TRAINING

WORKING WITH CULTURAL DIFFERENCE COURSE INTRODUCTION

Cross Cultural Consultants' Working with Cultural Difference course is aimed at non-Indigenous people from a variety of backgrounds who are working in an Indigenous context. The course works to assist participants, who are usually working either long-term or short-term in Indigenous settings, to better understand, work and communicate, with people of Indigenous and Torres Strait Islander backgrounds.

Specifically, the Working with Cultural Difference course provides participants with skills and strategies that they can use to communicate more efficiently, and work more effectively, with Aboriginal and/or Torres Strait Islander people and cultures.

The Working with Cultural Difference course has also been delivered to large areas of the Australian mainstream public sector, with high rates of success and positive participant feedback.

LEARNING OBJECTIVESHow We Measure Success

Working with Cultural Difference is a useful training tool that can be referred to and built upon over the participant's working life. Like all of the CCC courses, it is based on a series of learning outcomes:



EXPLORE

Explore areas of cultural difference between values of their culture & Aboriginal/ Torres Strait Islander cultures,



DEVELOP

Develop an understanding of important differences in manners, communication styles etc in both cultures,



IDENTIFY

Identify potential areas of miscommunication between the cultures, and how these might be addressed or avoided, and



DISCUSS

Discuss the differences between contact history perspectives, and outline historical landmarks for each.

TAILORED OPTIONSCOURSES TO SUIT YOU

Working with Cultural Difference can be customisaed and tailored to individual client needs. Our team is happy to provide specific assistance on the best way to tailor the course to suit you.

In general, the Working with Cultural Difference training is offered as a $\frac{1}{2}$ day Overview, a 1-day Introduction, and a 2-day Exploration.

OUR MATERIALSTHE BEST RESOURCES



All Cross Cultural Consultant courses use one of our in-depth and informative presentations to assist participants in better understanding the materials.



Participants will also be provided with a comprehensive workshop handbook. This bookelet includes readings and resources to be used during the course and beyond.