

# COMMUNITY & STAKEHOLDER ENGAGEMENT

CROSS CULTURAL CONSULTANTS HAS NEARLY THREE DECADES OF EXPERIENCE IN THE MANAGEMENT OF COMMUNITY ENGAGEMENT AND STAKEHOLDER CONSULTATION PROJECTS THROUGHOUT THE NORTHERN TERRITORY IN URBAN AND NON-URBAN LOCATIONS. WE TAKE A COLLABORATIVE AND INTEGRATED APPROACH AND CONSIDER SKILLS, GENDER, CULTURE AND CONTEXT FACTORS IN MANAGING STAKEHOLDER CONSULTATION FOR A PROJECT. WE DESIGN AND DELIVER A RANGE OF COMMUNITY ENGAGEMENT AND STAKEHOLDER MANAGEMENT PROGRAMS INCLUDING TOOLS, FOCUSED ON THE SPECIFIC NEEDS OF THE PROJECT SCOPE AND THE SETTING IN WHICH IT IS BASED; WE CALL THIS A PLACE-BASED APPROACH. WE BELIEVE IN THE IMPORTANCE OF WORKING WITH COMMUNITIES, ALONGSIDE KEY STAKEHOLDERS, IN THE DELIVERY OF POLICY AND SERVICES.

## RECENT PROJECTS

2017

### PROJECT - HOMELESSNESS & ACCOMMODATION RESPONSE TO ROUGH SLEEPERS IN DARWIN AND KATHERINE

#### CLIENT - NTG DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT

CCC ARE CURRENTLY WORKING IN PARTNERSHIP WITH KPMG TO DEVELOP A RESPONSE TO HOMELESSNESS AND ROUGH SLEEPING FOR THE DARWIN/PALMERSTON AND KATHERINE REGIONS AS WELL AS UNDERTAKE AN ASSESSMENT OF THE ALICE SPRINGS APMERE MWERRE VISITOR PARK. THE ON GROUND COMMUNITY ENGAGEMENT COMPONENT IS FACILITATED BY OUR ABORIGINAL COMMUNITY ENGAGEMENT SPECIALISTS IN CONJECTION WITH INTERPRETERS, WHOM ARE EMPLOYED TO MANAGE THE CULTURALLY APPROPRIATE FLOW OF INFORMATION BETWEEN THE COMMUNITY, CONTRACTORS AND THE CLIENT.

2017

### PROJECT - TOPEND HOUSE PROPOSED DEVELOPMENT COMMUNITY & STAKEHOLDER ENGAGEMENT

#### CLIENT - TEAMHEALTH

CCC WAS CONTRACTED BY TEAMHEALTH TO CARRY OUT A COMMUNITY AND STAKEHOLDER ENGAGEMENT PROCESS AND REPORT FOR THE PROPOSED CONSTRUCTION OF TOPEND HOUSE, A REHABILITATION FACILITY WITH RESIDENTIAL BASED CARE UNITS. THE ON GROUND COMMUNITY ENGAGEMENT COMPONENT WAS FACILITATED BY OUR COMMUNITY ENGAGEMENT SPECIALISTS WHOM MANAGE THE APPROPRIATE FLOW OF INFORMATION BETWEEN THE GENERAL COMMUNITY, KEY STAKEHOLDERS AND THE CLIENT.

2016

### PROJECT - NORTHERN TERRITORY TOWN CAMP REVIEW

#### CLIENT - NTG DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT

CCC WAS CONTRACTED BY DELOITTE TO PROVIDE THE OVERALL MANAGEMENT OF THE COMMUNITY ENGAGEMENT COMPONENT OF THIS PROJECT. ABORIGINAL COMMUNITY ENGAGEMENT SPECIALISTS WERE EMPLOYED BY CCC FROM LOCAL COMMUNITIES TO MANAGE THE FLOW OF INFORMATION BETWEEN THE COMMUNITY, CONTRACTORS AND THE CLIENT. COMMUNITY ENGAGEMENT WAS UNDERTAKEN IN LANGUAGE WHERE POSSIBLE WITH CONFIRMATION BY ILLUSTRATIONS. THE ENTIRE PROJECT TEAM ALSO RECEIVED APPROPRIATE CROSS CULTURAL AND COMMUNITY ENGAGEMENT TRAINING BEFORE ENTERING THE FIELD.

## WORKING IN CONJUNCTION WITH

