



Cross Cultural Consultants



INTRODUCTION TO WORKING WITH CULTURAL DIFFERENCE

THIS TWO DAY COURSE INTRODUCES SKILLS AND STRATEGIES FOR COMMUNICATING AND WORKING EFFECTIVELY ACROSS CULTURES WITH A FOCUS ON WORKING WITH ABORIGINAL AND/OR TORRES STRAIT ISLANDER PEOPLE AND CULTURES. THIS PROGRAM WILL ASSIST NON-INDIGENOUS PEOPLE WHO ARE WORKING LONG-TERM OR SHORT-TERM IN INDIGENOUS SETTINGS. MANY INDIGENOUS AUSTRALIANS WORKING IN MAINSTREAM PUBLIC SECTOR SETTINGS HAVE ALSO FOUND THIS PROGRAM PROVIDES PRACTICAL FRAMEWORKS TO IMPROVE THEIR WORK.

Learning Outcomes

PARTICIPANTS WILL:

- EXPLORE FUNDAMENTAL AREAS OF CULTURAL DIFFERENCE IN CORE VALUES BETWEEN THEIR OWN AND ABORIGINAL AND/OR TORRES STRAIT ISLANDER CULTURES
- FORMULATE STRATEGIES TO ACCOMMODATE THESE DIFFERENCES
- DEVELOP KNOWLEDGE OF IMPORTANT DIFFERENCES IN ABORIGINAL AND/OR TORRES STRAIT ISLANDER AND ANGLO-AUSTRALIAN MANNERS, COMMUNICATION STYLES AND PROTOCOLS OF SENSITIVE COMMUNICATION
- IDENTIFY POTENTIAL AREAS OF MISCOMMUNICATION AND HOW TO ADDRESS THEM
- DISCUSS REASONS WHY ANGLO-AUSTRALIAN AND ABORIGINAL AND/OR TORRES STRAIT ISLANDER PERSPECTIVES OF CONTACT HISTORY ARE SO FUNDAMENTALLY DIFFERENT AND OUTLINE THE MAJOR HISTORICAL PERIODS AND LANDMARKS IN OUR SHARED HISTORY

Modules*

- CULTURE
- MODELS OF CULTURAL DIFFERENCE
- RAPPORT AND NETWORKS
- INTERCULTURAL COMMUNICATION
- HISTORY
- DIVERSITY AND CULTURAL CHANGE
- LANGUAGE
- STEREOTYPES

*MODULES AND COURSE CONTENT CAN BE TAILORED TO MEET THE NEEDS OF THE ORGANISATION AND PARTICIPANTS.





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Materials

A COMPREHENSIVE WORKSHOP HANDBOOK IS PROVIDED INCLUDING READINGS AND REFERENCES AS WELL AS EXERCISES FOR BOTH PERSONAL AND GROUP USE.

FOR FURTHER COURSE INFORMATION [CONTACT US.](#)

