



**Cross Cultural Consultants**



## **FACILITATION**

CCC CURRENTLY OFFERS TWO WORKSHOPS FOCUSED ON BUILDING SKILLS FOR FACILITATING IN CROSS CULTURAL CONTEXTS.

- 1. Introduction to Facilitation** (ONE DAY): HELPS PARTICIPANTS SHARE, DEVELOP AND ADAPT THEIR STRENGTHS, SKILLS AND TOOLS FOR UNDERTAKING FACILITATION IN CROSS CULTURAL SETTINGS. PARTICIPATORY AND INTERACTIVE EXERCISES ARE USED TO MODEL AND EXPLORE FACILITATION. ATTENDANCE AT THIS WORKSHOP IS A PRE-REQUISITE FOR THE ADVANCED FACILITATION WORKSHOP.
- 2. Advanced Facilitation Skills and Tools** (ONE DAY): ENABLES PARTICIPANTS TO REFLECT ON THEIR PRACTICE AND EXERCISE SKILLS IN A SUPERVISED ENVIRONMENT. IT EXPLORES CHALLENGES IN A FACILITATOR'S ROLE INCLUDING GENDER, CULTURE, ORGANISATIONAL ISSUES AND CONFLICT IN FACILITATION.

## **Learning Outcomes**

PARTICIPANTS WILL:

- EXPLORE KEY CONCEPTS IN PARTICIPATION AND FACILITATION IN THE CONTEXT OF CAPACITY BUILDING
- IDENTIFY ISSUES AND CHALLENGES FOR THEIR OWN FACILITATION ROLES
- SHARE STRATEGIES, SKILLS AND RESOURCES FOR FACILITATING GROUPS AND WORKSHOPS
- DISCUSS APPROACHES TO MANAGING INTERCULTURAL CHALLENGES ASSOCIATED WITH FACILITATION
- PLAN ACTIVITIES TO APPLY AND EXTEND THE SKILLS AND STRATEGIES IDENTIFIED AT THIS WORKSHOP

## **Modules\***

- INTRODUCTION TO FACILITATION
- GROUP FORMATION AND DEVELOPMENT: ICEBREAKERS, GROUP AGREEMENTS, EXPECTATIONS
- IDENTIFYING STRENGTHS: APPRECIATION, VALIDATION, RECOGNITION, USING STORIES
- NEGOTIATING GOALS: MANAGING THE PROCESS RATHER THAN THE CONTENT
- FACILITATION APPROACHES AND MODELS
- REALITY CHECKING
- ENSURING PARTICIPATION AND INCLUSION
- GENERATING AND ORGANISING IDEAS
- PLANNING AND PROBLEM SOLVING
- REVIEWING: STRATEGIES FOR 'CHECKING IN' AND TRACKING PROGRESS.
- CULTURAL ACTION STRATEGIES: CREATIVE TOOLS FOR TAPPING INTO CULTURAL DIFFERENCE
- ACTION PLANS AND SUPPORT NETWORKS: APPLYING IDEAS FROM THE WORKSHOP





*Cross Cultural Consultants*



\*MODULES AND COURSE CONTENT CAN BE TAILORED TO MEET THE NEEDS OF THE ORGANISATION AND PARTICIPANTS.

## **Materials**

A COMPREHENSIVE WORKSHOP HANDBOOK IS PROVIDED INCLUDING READINGS AND REFERENCES AS WELL AS EXERCISES FOR BOTH PERSONAL AND GROUP USE.

FOR FURTHER COURSE INFORMATION [CONTACT US.](#)

